

Kent County EMS, Inc.
Community Paramedic Protocol
General Treatment

Initial Date: 10/21/2019

Revised Date:

Section 11-2

General Treatment

Definitions: **Community Paramedic or Mobile Integrated Health Medic (CP/MIHP):** A person licensed as an EMT-Paramedic who has completed the minimum requirements set by the State of Michigan for either Mobile Integrated Health or Community Paramedic.
CP/MIHP Urgent Assessment: An assessment to be performed by an CP/MIHP within 90 minutes of receiving the call.
CP/MIHP Scheduled Assessment: An assessment to be performed by a CP/MIHP at a previously agreed upon time or as needed.

Purpose: This protocol provides general guidance for the assessment of a patient by a CP/MIHP. An CP/MIHP will perform an assessment as requested or as they see fit following communication with a patient.

Directives:

1. The Control Center will notify the CP/MIHP when an assessment request is received.
2. The CP/MIHP will attempt to contact the patient to advise them of the visit and provide an estimation of when the visit will occur.
 - a. If the assessment is an Urgent Assessment, the CP/MIHP will arrive on scene within 90 minutes from receiving the call.
 - b. If the assessment is a Scheduled Assessment, the CP/MIHP will schedule the assessment as appropriate.
3. The CP/MIHP will assure that the scene is safe for the patient and CP/MIHP, with special consideration for CP/MIHP privacy.
4. A history will be obtained of the present illness or complaint as well as any pertinent past history.
5. A physical exam pertinent to the patient's complaint or condition. The exam may be focused or complete. A full set of vital signs will be obtained, including temperature, heart rate, blood pressure, respiratory rate, and SPO2. Additional assessments including blood glucose, ECG, 12-lead ECG, ETCO2, or urine dip may be performed as the patient's condition indicates.
6. If on-scene treatment is determined appropriate by the CP/MIHP or overseeing physician, continue patient treatment as indicated by protocol or overseeing physician.
7. The CP/MIHP may follow the appropriate treatment protocol allowing for any standing order that has been put in place by the patient's primary care physician or specialty physician as approved by the overseeing physician.
8. The CP/MIHP will continue treatment until a disposition is determined.
9. The CP/MIHP will consult with the patient's care team through a recorded line in the Control Center and advise them of the assessment findings and any interventions. A continuity plan will be developed with the care team including follow-up, physician office visits, or return CP/MIHP visits.
10. If interventions are performed, the CP/MIHP will notify the ordering physician and send assessment findings and interventions performed.