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## MEMORANDUM

**State Designated Medical  
Control Authority  
Representing**

Aero Med  
Ada Twp Fire Dept  
Algoma Twp Fire Dept  
Alpine Twp Fire Dept  
Alto Fire Dept  
American Medical Response  
Rockford Ambulance  
Byron Twp Fire Dept  
Caledonia Twp Fire Dept  
Cannon Twp Fire Dept  
Cascade Twp Fire Dept  
Cedar Springs Fire Dept  
Chester Twp Fire Dept  
Courtland Fire Dept  
Cutlerville Fire Dept  
Dutton Fire Dept  
East Grand Rapids Dept  
of Public Safety  
Gerald R. Ford International Airport  
Grand Rapids Fire Dept  
Grand Rapids Twp Fire Dept  
Grandville Fire Dept  
Grattan Twp Fire Dept  
Kent City Fire Dept  
Kentwood Fire Dept  
Life EMS Ambulance  
Lowell Fire Dept  
Mercy Health Saint Mary's  
Metro Health Hospital  
Oakfield Twp Fire Dept  
Plainfield Twp Fire Dept  
Rockford Ambulance Service  
Rockford Fire Dept  
Sand Lake Fire Dept  
Solon Twp Fire Dept  
Sparta Fire Dept  
Spectrum Health -  
Butterworth Campus  
Spectrum Health -  
Blodgett Campus  
Spencer Fire Dept  
Walker Fire Dept  
Walker Police Dept  
Wright-Tallmadge Twp Fire Dept  
Wyoming Fire Dept

DATE: January 31<sup>st</sup>, 2019

TO: All Prehospital Medical Control Physicians and Emergency  
Department staff

FROM: Dr. Todd Chassee, MD, FACEP

SUBJ: AMA/Refusal process when ALS skills are performed

### Background

As part of our quality review process, it has been identified there is a potential misinterpretation by some hospital and prehospital providers as to the correct process that should occur during the Against Medical Advice (AMA)/Patient refusal process.

In situations that have an ALS skill performed on a patient, as either part of an assessment or a treatment plan, prehospital providers are required to contact medical control for authorization prior to clearing the scene and completing an AMA/patient refusal. ALS skills include, but are not limited to, medication administration, cardiac monitoring, 12-lead EKG's, and IV's.

### Intent

The intent of this memo is to provide information and knowledge to all providers who may be placed in a position to provide medical control direction and authorization to prehospital providers for AMA's and patient refusals.

### Expectations

It is the expectation, per protocol, that all prehospital providers are to contact local emergency departments for on-line medical control and authorization, prior to the release of a patient as part of the AMA/Refusal procedure if an ALS procedure is performed as part of the patient contact.

As part of this clarification it is to be expected that there will be an increase number of prehospital medical control contact requests.

Providers and staff are able to review Section 7-19, Procedure Refusal of Care; Adult and Minor, on page 168, of the current KCEMS Protocol Book (updated 7-1-18) if there are any further questions.