



Todd P. Chassee, M.D.  
Medical Director

Lance Corey  
MCA Systems Administrator

678 Front Avenue NW, Suite 410 \* Grand Rapids, Michigan 49504  
Phone (616) 451-8438 \* Fax (888) 505-6813  
www.kcems.org

## MEMORANDUM

**State Designated Medical  
Control Authority  
Representing**

Aero Med  
Ada Twp Fire Dept  
Algoma Twp Fire Dept  
Alpine Twp Fire Dept  
Alto Fire Dept  
American Medical Response  
Rockford Ambulance  
Byron Twp Fire Dept  
Caledonia Twp Fire Dept  
Cannon Twp Fire Dept  
Cascade Twp Fire Dept  
Cedar Springs Fire Dept  
Chester Twp Fire Dept  
Courtland Fire Dept  
Cutlerville Fire Dept  
Dutton Fire Dept  
East Grand Rapids Dept  
of Public Safety  
Gerald R. Ford International Airport  
Grand Rapids Fire Dept  
Grand Rapids Twp Fire Dept  
Grandville Fire Dept  
Grattan Twp Fire Dept  
Kent City Fire Dept  
Kentwood Fire Dept  
Life EMS Ambulance  
Lowell Fire Dept  
Mercy Health Saint Mary's  
Metro Health Hospital  
Oakfield Twp Fire Dept  
Plainfield Twp Fire Dept  
Rockford Ambulance Service  
Rockford Fire Dept  
Sand Lake Fire Dept  
Solon Twp Fire Dept  
Sparta Fire Dept  
Spectrum Health -  
Butterworth Campus  
Spectrum Health -  
Blodgett Campus  
Spencer Fire Dept  
Walker Fire Dept  
Walker Police Dept  
Wright-Tallmadge Twp Fire Dept  
Wyoming Fire Dept

DATE: January 31<sup>st</sup>, 2019  
TO: All Kent County Life Support Agencies and Providers  
FROM: Dr. Todd Chassee, MD, FACEP  
SUBJ: AMA/Refusal process when ALS skills are performed

### Background

As part of our quality review process, it has been identified there is a potential misinterpretation by some providers as to the correct process that should occur during the Against Medical Advice (AMA)/Patient refusal process.

In situations that have an ALS skill performed on a patient, as either part of an assessment or a treatment plan, providers are to contact medical control for authorization prior to clearing the scene. ALS skills include, but are not limited to, medication administration, cardiac monitoring, 12-lead EKG's, and IV's.

### Intent

The intent of this memo is to provide Kent County EMS MCA providers direction for when ALS skills are performed and a patient is not transported to an emergency department.

### Expectations

It is the expectation that all providers will ensure that on-line medical control is contacted, and authorization is received, prior to the release of a patient as part of the AMA/Refusal procedure if an ALS procedure is performed as part of the patient contact.

Providers are able to review Section 7-19, Procedure Refusal of Care; Adult and Minor on page 168 of the current KCEMS Protocol Book (updated 7-1-18) if there are any additional questions.