

# West Michigan Regional MCC

## System Protocol Alternative Transport Policy

Date: April 9, 2018

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### *Alternative Transport Policy*

**Purpose:** To define Ambulance Transportation of Patients to Other than Hospital Emergency Facilities.

**Adopting MCAs will have an "X" under their MCA name. If no "X" is present, the MCA has not approved or adopted the protocol.**

Allegan	Barry	Clare	Ionia	Isabella	Kent	Mason
X			X		X	X
Montcalm	Muskegon	N. Central	Newaygo	Oceana	Ottawa	
X	X	X	X	X	X	

EMS agencies shall transport emergency patients to hospital-based emergency facilities or a freestanding surgical outpatient facility that operates a service for treating emergency patients 24 hours a day, seven days per week.<sup>1</sup> Transportation of emergency patients to physicians' offices, clinics, urgent care centers or other health facilities will not be allowed at any time.

When a transporting agency receives an unscheduled request for service (emergency request) in which the patient, family or legal power of attorney requests transportation to a non-hospital based medical facility AND the patient's condition is clearly stable, such that it can be determined that an emergency no longer exists, the transporting agency personnel must contact, and may receive approval from, on-line medical direction permitting them to reclassify the patient as a non-emergent patient, thus allowing the transport of the patient to other than a hospital emergency facility.

<sup>1</sup> R 325.22112 Patient destination; transporting agencies

Rule 112 (1) An ambulance operation, both ground and rotary, shall transport an emergency patient only to an organized emergency department located in and operated by a hospital licensed under part 215 of the code or to a freestanding surgical outpatient facility licensed under part 208 of the code that operates a service for treating emergency patients 24 hours a day, 7 days a week and complies with medical control authority protocols.(2) Subrule (1) of this rule shall not apply when a determination is made that an emergency no longer exists in accordance with department-approved protocols