

West Michigan Regional MCC

System Protocol PATIENT PRIORITIZATION PROTOCOL

Date: April 9, 2018

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Patient Prioritization Protocol

Adopting MCAs will have an "X" under their MCA name. If no "X" is present, the MCA has not approved or adopted the protocol.

Allegan	Barry	Clare	Ionia	Isabella	Kent	Mason
X			X		X	X
Montcalm	Muskegon	N. Central	Newaygo	Oceana	Ottawa	
X	X		X	X	X	

This protocol applies to the categorization of patients to communicate potential severity between EMS and the receiving facility.

- ECHO** – an ECHO level patient is one who has critical and immediately life-threatening illness or injury such that a physician should be immediately available upon arrival to the hospital.
 - Radio reports are required to be made to the receiving Emergency Department for all patients categorized as ECHO patients.
 - STEMI patients with unstable vital signs, or those with life threatening arrhythmia, will always fit into this level
- DELTA** – a DELTA level patient is one who has severe illness or injury which needs prompt intervention such that nursing care should be immediately available and physician assessment within 10 minutes.
 - This may include Intubated patients who stabilize following intubation.
 - STEMI patients with stable vital signs may be categorized as a DELTA patient or ECHO patient depending of the 12 - lead, the patient presentation, occurrence of arrhythmia, distance to the hospital, etc.
- CHARLIE** – a Charlie level patient is one whom has an injury or illness that is stable but which, per protocol, requires vascular access or medication.
- BRAVO** – a BRAVO level patient is one whom has only minor injury or illness but for whom delivery to the Emergency Department triage would be inappropriate. These patients are expected to be imminently stable with the expectation that they would remain so for hours within a controlled environment. Patients who are unable to sit, not capable of being left in an unmonitored area, those who are not appropriately clothed or unaccompanied minors could reasonably fit within this level.
- ALPHA** – an ALPHA level patient is one whom has only minor injury or illness for who transport to the Emergency Department triage would be appropriate. These patients are expected to be imminently stable with the expectation that they would remain so for hours within a controlled environment. Similarly, they should have no presentation or condition that would preclude them from reasonably being placed in a public area.

MCA Name: **West Michigan Regional Medical Control Consortium**
MCA Approval Date: **April 9, 2018**
MDCH Approval Date:
MCA Implementation Date: **July 1, 2018**

Section 8.8