

911 Patient Transport and MCEP Order Guidelines

ALL PROVIDERS:

All 911 patients within the City of Albuquerque or Bernalillo County will be transported by a 911 system provider (AFD, BCFD or AAS), excluding MCI events when other ambulance services may be utilized as additional transport resources. If other ambulance service providers encounter a patient in need of EMS, they will activate the 911 system, provide initial stabilization, and wait for the 911 system providers to continue further treatment and transport of the patient, unless patient condition is deemed time sensitive, having a life threat, or is considered critical. If other ambulance service providers are responsible for a scheduled transport patient who deteriorates or is deemed unstable, they may activate 911 for assistance if needed.

Patients will be transported to the closest appropriate hospital within their preferred hospital system, unless protocol or hospital status dictates otherwise. If a patient does not have a hospital preference, (s)he should be transported to the closest appropriate facility.

If MCEP orders (including transport refusal orders) are needed, providers should contact the hospital for simple medication or refusal order scenarios to which the patient will/would be transported (excluding circumstances when it is appropriate to contact an EMS Consortium physician for orders). If providers are unable to contact an MCEP at the intended facility, attempt to contact an EMS Consortium physician.