



San Francisco Fire Department

ALTERNATE CARE SITE (ACS) CALL-IN PROCEDURES

All SFFD, King American, and AMR radios are now programmed with a “Call-In” channel to notify Alternate Care Sites of transport to their facility.

The “ACS-CALL” channel is located in both the MEDIC and BART/MED Zones on Channel 12. The channel is programmed with a paging list that will ONLY call the Alternate Care Sites. The paging list includes both a primary and back up for all 4 sites (3 planned and one extra). All primary radios are listed first, followed by all back up radios. (Back up radios will be used only in failure of the primary radio)

To page the site:

- Set the channel to MEDIC or BART/MED Zone Channel 12
- Press and hold the page button
- Scroll through the list to find and highlight the location “primary” contact
- Squeeze the transmit button on the Mic or the Radio and listen for the acknowledgement tones from the radio
- When call is answered by receiving site, transmit information normally

The paging list is populated as follows: (PR=Primary, BU=Back Up)

ELLA HILL PR
MAXINE HALL PR
SE PRIMARY (SOUTHEAST)
ACS4 PRIMARY
ELLA HILL BU
MAXINE HALL BU
SE BACKUP
ACS4 BACKUP