

**West Michigan Regional MCC  
SYSTEM**

Destination and Diversion Policy

Initial Date: April 9, 2018  
Revised Date: December 9, 2020

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## ***Destination and Diversion Policy***

**Adopting MCAs will have an “X” under their MCA name. If no “X” is present, the MCA has not approved or adopted the protocol.**

Allegan	Barry	Clare	Ionia	Isabella	Kent	Mason
X			X		X	X
Montcalm	Muskegon	N. Central	Newaygo	Oceana	Ottawa	
X	X	X	X	X	X	

**Purpose:** To provide a guideline for the decision-making process to be followed by EMS personnel in the determination of a destination hospital.

**I. General Destination Guidelines**

- A. For the purposes of **work related injuries or illness**, an employer is legally permitted to choose where an employee is treated, employers may only choose from amongst the appropriate and approved EMS destinations provided in this protocol.
  - 1. EMS may not transport emergency patients to destinations which would violate statute, or this protocol, including the transport of an emergency patient to an urgent care center or physician's office.
  - 2. EMS may not transport an emergency patient to a lesser level trauma facility than is required by protocol for the severity and mechanism of injury as identified in the trauma destination matrix.
  - 3. Refer to the Alternative Destination protocol for patients no longer deemed to be emergency patients.
- B. If the hospital of choice, in situations where choice is permitted, is outside of the MCA and transport to that hospital would remove the EMS vehicle from availability for an extended period, approval from either on-line Medical Control or the ambulance dispatch service, depending on County operation, will be required prior to leaving the county.<sup>1</sup> If not approved, the patient/family and the EMS personnel may select a local destination based on the destination matrix. Where no preference exists, the closest, most appropriate hospital per the destination matrix shall be selected.
- C. EMS Personnel may utilize the destination matrix to assist patients, family, guardians or, if work-related, the employer in choosing appropriate destinations. If EMS personnel are notified of hospital diversions, these may be discussed with the patient, family, guardians or, if work-related, the employer as well. Neither of these instances constitutes an effort to induce an individual to patronize a particular hospital.<sup>2</sup>
- D. No other individuals shall be allowed to determine the transportation destination of the patient without prior approval of the medical control physician: (police, fire, bystander, physician<sup>3</sup>, etc.)

<sup>1</sup> The decision to transport outside of the county will be based on the clinical condition of the patient, the distance to the destination, the availability of ambulances in the system, weather conditions and many other factors. The authority for this decision rests with the on-line medical control physician/ambulance service, depending on county specific operation.

<sup>2</sup>MCL §333.20921(2) An ambulance operation shall not do 1 or more of the following: (b) Induce or seek to induce any person engaging an ambulance to patronize a long-term care facility, mortuary or hospital.

<sup>3</sup> See the Physician on scene Policy. A patient's personal physician, in direct attendance, may direct/impact a transport decision, from amongst protocol approved facilities.

- E. Radio reports for facilities using EMTrack are required for all ECHO (Priority 1) and DELTA (Priority 2- High Acuity) level patients, all STEMI and STROKE patients, any time medication or procedural orders are needed, and if there is any question as to whether or not the hospital will accept or divert the patient, regardless of the assigned severity level.

**II. Trauma Transport Destination Decisions**

Refer to the Trauma Triage Guide along with the appropriate county Destination Matrix

**III. Medical Transport Decisions**

Medical Cases must be evaluated against the appropriate county Destination matrix within the following rules in order:

- A. If patient is a legal minor, or is incompetent<sup>4</sup>, transport to the hospital of family or guardian choice according to the destination matrix.
- B. Adults are considered to be patients 15 or older for heading selection on the matrix
- C. Pediatrics are considered to be patients less than 15 for heading selection on the matrix
- D. Any medical patient transporting to Spectrum Health BWH/HDVCH will be categorized first by age.
  - 1. Medical patients less than 18 will be accepted at the HDVCH ED.
  - 2. Medical patients 18 and over will be accepted at BWH.
- E. Blodgett (BLH) will not accept medical patients under 15. The only exception to this will be for a child under 15 with only minor illness where family members are being transported to BLH for the same incident.
- F. STEMI patients shall be transported to hospitals following the county destination matrix with consideration for early contact to On-line Medical Control (if applicable) and preparation for direct transport to facilities Interventional Cardiac Cath Labs (not diagnostic labs). Patient or family may choose any of the protocol approved and appropriate destinations for this condition.
- G. Adult patients with stroke/TIA symptoms shall be transported to hospitals following the county destination matrix with consideration for early contact to On-line Medical Control (if applicable) and preparation for direct transport to a stroke center. Patient or family may choose any of the protocol approved and appropriate destinations for this condition.
- H. Adult burn patients with burns less than or equal to 9% (not including the face or perineum) may be transported to appropriately designated hospitals. Patient, family or, if work-related, the employer may choose any of the protocol approved and appropriate destinations.
- I. Burns of greater than or equal to 10%, or any significant burns to the face or perineum, where the patient is 18 or older must be transported to the closest burn center. Patient, family or employer choice does not apply. Contact local online Medical Control if destination is not clear.
- J. Burns of greater than or equal to 10% or any significant burns to the face or perineum, where the patient is less than 18 must be transported to HDVCH. Patient, family or employer choice does not apply. Contact local online Medical Control if destination is not clear.
- K. Patients in active labor should be transported to facilities with OB and labor and delivery capabilities.
- L. Pregnant patients with complaints unrelated to pregnancy or involved in traumatic situations without impact on pregnancy may be accepted at hospitals without OB services based upon acceptance of the patient by that hospital; contact the hospital early if there is a potential for diversion. Hospitals not having OB services may opt to divert the patient.
- M. Post-delivery patients, where the mother and baby are transporting together and the baby has significant medical problems, should contact and transport to HDVCH.

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<sup>4</sup> Refer to the Refusal of Care protocol for the clinical measure of competence

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**IV. Patient Diversions**

- A. Once a decision has been made to transport a patient to a particular hospital, the patient may be diverted to another hospital if:
  - 1. On-line radio contact is made with the initial hospital and that facility requests immediate diversion to another hospital. Documentation of the reason for the diversion should be included in the EMS Medical Record.
  - 2. The patient experiences an immediate, life-threatening deterioration in condition and, in the best medical judgment of the EMS personnel, should be transported to a closer facility.
    - a. Immediate on-line medical direction should be established with the hospital to which the patient will be diverted.
    - b. Contact with the initial hospital should be made as quickly as possible to inform it of the diversion.
    - c. It may be prudent to obtain contact information from family intending to meet the ambulance at the hospital, prior to departing a scene, in case the patient is diverted so they may be informed of destination changes.

**Note: Each facility has the authority to develop and administer written policies concerning the temporary closing of emergency departments. By statute, the medical control authority, based on needs of the EMS system, may determine the destination of the patient regardless of the diversion status (open or closed) of the local facilities.**

## ALLEGAN County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Allegan General Hospital	Borgess Pipp Hospital				
<b>ADULT Trauma</b>	Per Trauma Guidelines	Per Trauma Guidelines				
<b>Utilize Trauma Destination Guideline</b>						
<b>ADULT Medical – Cardiovascular<sup>1</sup></b>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes				
<b>All Priorities</b>						
<b>Adult Medical - Non-cardiovascular</b>	All	All				
<b>All Priorities</b>						
<b>Adult Medical - STROKE</b>	All	DIVERT				
<b>ALL Priorities</b>						
<b>PEDIATRIC Trauma<sup>2</sup></b>	Per Trauma Guidelines	Per Trauma Guidelines				
<b>Utilize Trauma Destination Guidelines</b>						
<b>PEDIATRIC Medical<sup>3</sup></b>	Non- Critical only	Non- Critical only				
<b>All Priorities</b>						
<b>BURNS – ADULT</b>	Non- Critical, ≤9% BSA ONLY	Non-critical. ≤9% BSA ONLY				
<b>BURNS - PEDIATRIC<sup>3</sup></b>	Non- Critical, ≤9% BSA ONLY	Non-critical. ≤9% BSA ONLY				
<b>OBSTETRIC</b>	DIVERT	DIVERT				

**RED = DIVERT**

**YELLOW = CAUTION: Special Instructions**

**GREEN = NO RESTRICTION IN THIS CATEGORY+ ADDITIONAL INFORMATION**

<sup>1</sup> Cardiovascular refers to any patient who is experiencing signs or symptoms that may be related to a cardiovascular cause – heart or vascular system (e.g. acute coronary syndrome, aneurysm, etc.)

<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## BARRY County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Spectrum Health Pennock					
ADULT Trauma	Per Trauma Guidelines					
Utilize Trauma Destination Guideline						
ADULT Medical – Cardiovascular <sup>1</sup>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
All Priorities						
Adult Medical - Non-cardiovascular	ALL					
All Priorities						
Adult Medical - STROKE	Call early for destination					
ALL Priorities						
PEDIATRIC Trauma <sup>2</sup>	Call early for destination					
Utilize Trauma Destination Guidelines						
PEDIATRIC Medical <sup>3</sup>	Non- Critical only, call early					
All Priorities						
BURNS – ADULT	Non- Critical, ≤9% BSA ONLY					
BURNS - PEDIATRIC <sup>3</sup>	Non- Critical, ≤9% BSA ONLY					
OBSTETRIC	DIVERT					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## CLARE County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Mid-Michigan Medical Center - CLARE					
ADULT Trauma	Per Trauma Guidelines					
Utilize Trauma Destination Guideline						
ADULT Medical – Cardiovascular <sup>1</sup>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
All Priorities						
Adult Medical - Non-cardiovascular	ALL					
All Priorities						
Adult Medical - STROKE	Call early for destination					
ALL Priorities						
PEDIATRIC Trauma <sup>2</sup>	Call early for destination					
Utilize Trauma Destination Guidelines						
PEDIATRIC Medical <sup>3</sup>	Non- Critical only, call early					
All Priorities						
BURNS – ADULT	Non- Critical, ≤9% BSA ONLY					
BURNS - PEDIATRIC <sup>3</sup>	Non- Critical, ≤9% BSA ONLY					
OBSTETRIC	DIVERT					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## IONIA County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Sparrow - Ionia					
ADULT Trauma <b>Utilize Trauma Destination Guideline</b>	Per Trauma Guidelines					
ADULT Medical – Cardiovascular <sup>1</sup> <b>All Priorities</b>	Call early for destination Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
Adult Medical - Non-cardiovascular <b>All Priorities</b>	ALL					
Adult Medical - STROKE <b>ALL Priorities</b>	Call early for destination					
PEDIATRIC Trauma <sup>2</sup> <b>Utilize Trauma Destination Guidelines</b>	Call early for destination					
PEDIATRIC Medical <sup>3</sup> <b>All Priorities</b>	Non- Critical only, call early					
BURNS – ADULT	Non- Critical, ≤9% BSA ONLY					
BURNS - PEDIATRIC <sup>3</sup>	Non- Critical, ≤9% BSA ONLY					
OBSTETRIC	DIVERT					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## ISABELLA County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	McClaren – Central Michigan	Mid-Michigan Medical Center – Mount Pleasant				
<b>ADULT Trauma</b>	Per Trauma Guidelines	DIVERT				
Utilize Trauma Destination Guidelines						
<b>ADULT Medical – Cardiovascular<sup>1</sup></b>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes				
All Priorities						
<b>Adult Medical - Non-cardiovascular</b>	ALL	Charlie, Bravo and Alpha ONLY				
All Priorities						
<b>Adult Medical - STROKE</b>	ALL	Call early for destination				
ALL Priorities						
<b>PEDIATRIC Trauma<sup>2</sup></b>	ALL	DIVERT				
Utilize Trauma Destination Guidelines						
<b>PEDIATRIC Medical<sup>3</sup></b>	ALL	DIVERT				
All Priorities						
<b>BURNS – ADULT</b>	ALL	Non- Critical, ≤9% BSA ONLY				
<b>BURNS - PEDIATRIC<sup>3</sup></b>	ALL	DIVERT				
<b>OBSTETRIC</b>	ALL	DIVERT				

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff



## KENT County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Spectrum Health Butterworth Campus (BWH)	Helen DeVos Children's Hospital (HDVCH)	Metro Health Hospital (Metro)	Mercy Health Saint Mary's (MHSM)	Mercy Health Saint Mary's– SW (MHSM-SW)	Spectrum Health Blodgett Campus (BLH)
ADULT Trauma	ALL	DIVERT	ALL	ALL	Per Trauma Guidelines	Per Trauma Guidelines
Utilize Trauma Destination Guideline						
ADULT Medical – Cardiovascular <sup>1</sup>	Interventional Cath Lab ALL	DIVERT	Interventional Cath Lab ALL	Interventional Cath Lab ALL	All but STEMI, 3° HB, wide complex tachycardia's	All but STEMI, 3° HB, wide complex tachycardia's
All Priorities						
Adult Medical - Non-cardiovascular	ALL	DIVERT	ALL	ALL	Charlie, Bravo and Alpha ONLY	ALL
All Priorities						
Adult Medical - STROKE	Stroke Center	DIVERT	Stroke Center	Stroke Center	DIVERT	Stroke Center
ALL Priorities						
PEDIATRIC Trauma <sup>2</sup>	Accepts as designated by HDVCH	Pediatric Level I Trauma Center ALL <sup>3</sup>	Some – See Guide	Some – See Guide	DIVERT	DIVERT <sup>4</sup>
Utilize Trauma Destination Guidelines						
PEDIATRIC Medical <sup>3</sup>	DIVERT	Pediatric Hospital ALL	Charlie, Bravo and Alpha	Charlie, Bravo and Alpha	Charlie, Bravo and Alpha	DIVERT
All Priorities						
BURNS – ADULT	Burn Center ALL	DIVERT	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY
BURNS - PEDIATRIC <sup>3</sup>	DIVERT	ALL <sup>3</sup>	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	DIVERT	DIVERT
OBSTETRIC	ALL	DIVERT	Greater than 35 weeks	ALL	DIVERT	DIVERT

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

<sup>4</sup> The only exception to this diversion is a priority 3 patient, under 15, who is going with multiple family members to Spectrum Health Blodgett from the same incident.

## MASON County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Spectrum Health Ludington					
ADULT Trauma	ALL					
Utilize Trauma Destination Guideline						
ADULT Medical – Cardiovascular <sup>1</sup>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
All Priorities						
Adult Medical - Non- cardiovascular	ALL					
All Priorities						
Adult Medical - STROKE	ALL					
All Priorities						
PEDIATRIC Trauma <sup>2</sup>	ALL					
Utilize Trauma Destination Guidelines						
PEDIATRIC Medical <sup>3</sup>	ALL					
All Priorities						
BURNS – ADULT	ALL (with transfer to burn center)					
BURNS - PEDIATRIC <sup>3</sup>	ALL (with transfer to burn center)					
OBSTETRIC	ALL (no NICU)					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## MECOSTA County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Spectrum Health Big Rapids					
ADULT Trauma <b>Utilize Trauma Destination Guideline</b>	Per Trauma Guidelines					
ADULT Medical – Cardiovascular <sup>1</sup> <b>All Priorities</b>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
Adult Medical - Non- cardiovascular <b>All Priorities</b>	ALL					
Adult Medical - STROKE <b>ALL Priorities</b>	ALL					
PEDIATRIC Trauma <sup>2</sup> <b>Utilize Trauma Destination Guidelines</b>	Call early for destination					
PEDIATRIC Medical <sup>3</sup> <b>All Priorities</b>	ALL					
BURNS – ADULT	Call early for destination					
BURNS - PEDIATRIC <sup>3</sup>	Call early for destination					
OBSTETRIC	ALL					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## MONTCALM County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Sparrow – Carson City	Sheridan Community Hospital	Spectrum Health Kelsey Campus	Spectrum Health United Campus
<b>ADULT Trauma</b> <i>Utilize Trauma Destination Guideline</i>	Per Trauma Guidelines	Per Trauma Guidelines	Per Trauma Guidelines	Per Trauma Guidelines
<b>ADULT Medical – Cardiovascular<sup>1</sup></b> <i>All Priorities</i>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes
<b>Adult Medical - Non-cardiovascular</b> <i>All Priorities</i>	All	All	All	All
<b>Adult Medical - STROKE</b> <i>ALL Priorities</i>	Call early for destination	Call early for destination	Call early for destination	Call early for destination
<b>PEDIATRIC Trauma<sup>2</sup></b> <i>Utilize Trauma Destination Guidelines</i>	Call early for destination	Call early for destination	Call early for destination	Call early for destination
<b>PEDIATRIC Medical<sup>3</sup></b> <i>All Priorities</i>	Call early for destination	Call early for destination	Call early for destination	Call early for destination
<b>BURNS – ADULT</b>	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY
<b>BURNS - PEDIATRIC<sup>3</sup></b>	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY
<b>OBSTETRIC</b>	All	Divert	Divert	All

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## MUSKEGON County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Mercy Health Muskegon					
ADULT Trauma	ALL					
Utilize Trauma Destination Guideline						
ADULT Medical – Cardiovascular <sup>1</sup>	ALL Interventional Cath Lab					
All Priorities						
Adult Medical - Non- cardiovascular	ALL					
All Priorities						
Adult Medical - STROKE	ALL Stroke Center					
ALL Priorities						
PEDIATRIC Trauma <sup>2</sup>	ALL					
Utilize Trauma Destination Guidelines						
PEDIATRIC Medical <sup>3</sup>	ALL					
All Priorities						
BURNS – ADULT	ALL					
BURNS - PEDIATRIC <sup>3</sup>	ALL					
OBSTETRIC	ALL					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## NEWAYGO County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Spectrum Health Gerber Campus					
ADULT Trauma <b>Utilize Trauma Destination Guideline</b>	Call early for destination					
ADULT Medical – Cardiovascular <sup>1</sup> <b>All Priorities</b>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
Adult Medical - Non-cardiovascular <b>All Priorities</b>	ALL					
Adult Medical - STROKE <b>ALL Priorities</b>	Call early for destination					
PEDIATRIC Trauma <sup>2</sup> <b>Utilize Trauma Destination Guidelines</b>	Call early for destination					
PEDIATRIC Medical <sup>3</sup> <b>All Priorities</b>	ALL					
BURNS – ADULT	Call early for destination					
BURNS - PEDIATRIC <sup>3</sup>	Call early for destination					
OBSTETRIC	ALL					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## OCEANA County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Mercy Health Lakeshore Campus					
ADULT Trauma	Some – See Guide					
Utilize Trauma Destination Guideline						
ADULT Medical – Cardiovascular <sup>1</sup>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
All Priorities						
Adult Medical - Non- cardiovascular	ALL					
All Priorities						
Adult Medical - STROKE	ALL					
All Priorities						
PEDIATRIC Trauma <sup>2</sup>	Call early for destination					
Utilize Trauma Destination Guidelines						
PEDIATRIC Medical <sup>3</sup>	Some – Priority 2's and 3's					
All Priorities						
BURNS – ADULT	ALL					
BURNS - PEDIATRIC <sup>3</sup>	ALL					
OBSTETRIC	DIVERT					

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<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff

## OSCEOLA County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Spectrum Health Reed City Campus					
<b>ADULT Trauma</b> <b>Utilize Trauma Destination Guideline</b>	Call early for destination					
<b>ADULT Medical – Cardiovascular<sup>1</sup></b> <b>All Priorities</b>	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes					
<b>Adult Medical - Non- cardiovascular</b> <b>All Priorities</b>	ALL					
<b>Adult Medical - STROKE</b> <b>ALL Priorities</b>	ALL					
<b>PEDIATRIC Trauma<sup>2</sup></b> <b>Utilize Trauma Destination Guidelines</b>	Call early for destination					
<b>PEDIATRIC Medical<sup>3</sup></b> <b>All Priorities</b>	ALL					
<b>BURNS – ADULT</b>	Call early for destination					
<b>BURNS - PEDIATRIC<sup>3</sup></b>	Call early for destination					
<b>OBSTETRIC</b>	Divert					

**RED = DIVERT**

**YELLOW = CAUTION: Special Instructions**

**GREEN = NO RESTRICTION IN THIS CATEGORY+ ADDITIONAL INFORMATION**

<sup>1</sup> Cardiovascular refers to any patient who is experiencing signs or symptoms that may be related to a cardiovascular cause – heart or vascular system (e.g. acute coronary syndrome, aneurysm, etc.)

<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

<sup>3</sup> Pediatric trauma and burn patients transporting to HDVCH may be sent to the Butterworth ED entrance and trauma bay at the discretion of the HDVCH staff



## OTTAWA County EMS System Hospital Destinations – December 2020

When a patient is diverted from a hospital, the patient should be given the opportunity to choose from the other appropriate facilities based on this matrix.

	Holland Community Hospital	North Ottawa Community Hospital	Spectrum Health Zeeland Campus			
ADULT Trauma <i>Utilize Trauma Destination Guideline</i>	ALL	ALL	Some - Follow Trauma Destination Guidelines			
ADULT Medical – Cardiovascular <sup>1</sup> <i>All Priorities</i>	Interventional Cath Lab ALL	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes	Some- STEMI or Cardiac Arrest with ROSC, consider bypass if PCI center within 60 minutes			
Adult Medical - Non-cardiovascular <i>All Priorities</i>	ALL	ALL	ALL			
Adult Medical - STROKE <i>ALL Priorities</i>	ALL	ALL	ALL			
PEDIATRIC Trauma <sup>2</sup> <i>Utilize Trauma Destination Guidelines</i>	ALL	Some – See Guide	Some - Follow Trauma Destination Guidelines			
PEDIATRIC Medical <sup>3</sup> <i>All Priorities</i>	ALL	ALL	Some – Priority 2, 3 or immediate lifesaving interventions			
BURNS – ADULT	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY			
BURNS - PEDIATRIC <sup>3</sup>	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY	Non- Critical, ≤9% BSA ONLY			
OBSTETRIC	ALL	DIVERT	ALL			

**RED = DIVERT**

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<sup>1</sup> Cardiovascular refers to any patient who is experiencing signs or symptoms that may be related to a cardiovascular cause – heart or vascular system (e.g. acute coronary syndrome, aneurysm, etc.)

<sup>2</sup> If a Spectrum facility is designated based on this matrix, all patients under age 18 are to be taken to HDVCH (Spectrum policy: matrix applies first)

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