

Jackson County Medical Control Authority

Community Paramedicine Protocols

ALTERNATIVE DESTINATION & ALTERNATIVE TRANSPORT

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Alternative Destination & Alternative Transport

Indications: This protocol provides general guidance for the patient who may be transported to a destination other than a hospital emergency department when appropriate under the Community Paramedicine Program. It also provides guidance when transportation other than an ambulance may be appropriate under the Community Paramedicine Program. The CPU will respond to a residence on request from the primary care provider, on request by the patient through 911 triage or on referral from ALS 911 response. The CP will follow guidelines outlined by the primary care providers or on-line medical direction orders.

Purpose: To assess the patient who might be appropriate for alternative transport or alternative destination.

ALTERNATIVE DESTINATION

CPU Directives:

1. Follow **General Protocol for CPU Patient Assessments**.
2. Obtain and review patient health history and primary care provider's orders prior to evaluation when available.
3. Follow appropriate CPU protocols for the patient's complaint.
4. Contact the PCP or on-line medical direction per the **General Protocol for CPU Patient Assessments**. Provide patient report and discuss treatment and continuity plan.
5. Continue treatment and follow the **General Protocol for CPU Patient Assessments** until a disposition is determined and continuity plan completed.
6. Emergency patients requiring treatment will be transported by an EMS agency to a hospital emergency facility, freestanding surgical outpatient facility or hospital-based emergency department that operates a service for treating emergency patients 24 hours a day, seven days a week.
7. A patient may be transported to an alternative non-emergency facility (alternative destination), such as a doctor's office or clinic provided the patient, family or on-line medical direction requests/suggests the alternative destination and the patient is clearly stable and it has been determined that an emergency no longer exists.

ALTERNATIVE TRANSPORT

CPU Directives:

1. For a patient for whom it has been determined that an emergency does not exist and for whom an evaluation or scheduled visit at a doctor's office, clinic or other alternative destination is desired as part of the continuity plan, an alternative form of transport may be considered. This might include a private car, taxi, wheel chair van or other non-emergency medical transport vehicle.